

DIU

Do It Up

Home Décor, Interiors and Event Planning

Terms and Conditions for DIU events

- Venue and on-site work permissions for the decor to be solely client's responsibilities
- A security deposit will be collected along with balance payment in cash on-site and shall be refunded back to the client after the pickup, provided no damage is caused to any of the items. In case of damage, the amount to be taken out of the security deposit will be at DIU's discretion.
- Any additional loss or damage to the goods will be charged to the client at repair/replacement cost as decided by Do It Up Company at their discretion
- All items provided by DIU will be picked up on the same day/next day based on discussions prior to the event. Any changes made to the same will be charged additionally
- Balance payment to be made on the day of the event once execution is completed or prior
- For outdoor venues, restaurants, resorts, Airbnb's and similar third party venues, DIU will not be liable for any damage caused although the client will be informed of all risks involved in advance and all care will be taken by the DIU team to avoid any damages
- Setup durations vary from 2 hrs to 24 hrs, any changes to discussions made prior to the event that result in an extension of the setup from the client's end will be additionally charged.
- Advance and cancellation policies:
 - 40% advance to be paid to reserve the date, till the advance is not received the event would not be considered as confirmed
 - Advance is non-refundable. In case of an event cancellation more than 48 hrs prior to the event the advance can be redeemed in the next event within 2 months from the original date of the event. In case of themed decor or custom-made items added to the event, the advance is not redeemable.
 - To adhere to guidelines by the govt relating to COVID-19, norms, and regulations provided by the local/state authorities will be followed which may result in the cancellation of the event. In case the advance amount is paid, the client may redeem it in the next 2 months after the restrictions are evoked. Do it up will not be liable for any permits or execution of an event that goes against the regulations.

We wish to serve you at our best and look forward to creating magical moments for you!

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Innovative Infocom & IT Parks Pvt.Ltd. Plot No. Gen 71/1 & Gen -71/1/1, TTC
Industrial Area, Mahape MIDC, Navi Mumbai, Maharashtra 400710

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- Event cancellation due to extreme weather conditions where travel is not permissible for the Do It Up team keeping everyone's safety in mind, the advance is non-refundable but redeemable in case the event is rescheduled by the client for the same theme and details as finalized upon. If the client chooses to opt for a new occasion/theme/requirements, the amount will be partially redeemable.
- In case of outdoor events, Do it Up shall advise the client on suitable décor or shift the installation indoors if permissible, any damage to the goods will be charged to the client at repair/replacement cost as decided by Do It Up Company at their discretion
- In case the client observes any damage to their private property due to Do It Up's décor, the client is required to point/prove damages done while do it up's team is on site. On examination, Do It Up shall fix the damage if proven to be from the team's end.
- Please note no damages will be held accountable for once the team has left site. In case of properties/venues not owned by client, Do It Up team shall observe all necessary precautions but is not responsible for any damages caused during the course of the event from installation to dismantling.

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